

Quality Policy Statement

The organisation is committed to ensuring that its product and service consistently meet the needs and expectations of its customers.

We achieve this aim by:

- Complying with the requirements of the ISO9001:2000 Quality Management System and reviewing our processes and activities with the object of achieving continual improvement.
- Obtaining feedback from our customers to ensure that we are meeting their needs and expectations, and where problems occur addressing them promptly.
- Wherever possible, permanently eliminating the cause of nonconforming product, service and customer dissatisfaction.